



TOWN OF SOUTHBOROUGH
 C/O PUBLIC POWER
 2620 Technology Forest Dr. 00001
 The Woodlands, TX 77381
 Return Service Requested



Do not discard. Time-sensitive notice sent on behalf of the Town regarding your electricity rates.



70227-1 - MASOU102106

RESIDENT
 SOUTHBOROUGH MA

If Opting Out Please Sign/Detach the Below Opt Out Notice then Return in the Enclosed Postage Paid Reply Envelope



**SOUTHBOROUGH COMMUNITY
 POWER CHOICE OPT-OUT REPLY CARD**

RESIDENT
 SOUTHBOROUGH, MA 01772



OPT-OUT INSTRUCTIONS

You do not need to take any action to participate in Southborough Community Power Choice.

If you **do not** wish to participate:

1. Sign and date this card.
2. Place the card in the enclosed envelope and drop the envelope in the mail.

This card must be signed by the Customer of Record whose name appears in the address on this card. The envelope must be postmarked no later than **January 22, 2018**, to opt out of the program before being enrolled.

X _____
 Signature Date

00000001



TOWN ELECTRICITY PROGRAM NOTIFICATION LETTER



December 18, 2017

Dear Southborough Electricity Service Customer,

Currently, you are a National Grid Basic Service customer. This means National Grid is your electricity supplier (they buy electricity for you). However, in February 2018, Southborough will launch a new Town electricity aggregation program, **Southborough Community Power Choice**. With this program, National Grid will continue delivering your electricity, but the Town will select its own electricity supplier. Southborough has signed a 24-month contract with Public Power to supply electricity to the Town.

► **If you received this letter, you will be AUTOMATICALLY enrolled in Southborough Community Power Choice. You do not have to participate. You must make or postmark your opt-out request by January 22, 2018, to avoid automatic enrollment.**

If you choose to participate, you may also opt out anytime after being enrolled.

- If you participate: National Grid will continue to deliver your electricity, fix power outages, and bill you, but Public Power will be your electricity supplier. You will see Public Power and the program price on the supply portion of your National Grid electric bill. National Grid's delivery charges will be unaffected.
- If you do not participate: National Grid will continue to be your electricity supplier, and the supply portion of your electric bill will remain on the National Grid Basic Service rate.

Program Benefits

Savings - The program price will be lower than the National Grid Basic Service price until the end of the current National Grid rate term, which is April 30, 2018. National Grid Basic Service prices change every six months for residential and commercial customers and every three months for industrial customers. As a result, the program price may not remain below the National Grid Basic Service price, and savings cannot be guaranteed.

Choice - You have two new choices: 1) Power Choice Standard, which meets state renewable energy requirements but does not include additional renewable energy, and 2) Power Choice Green, which provides 100% renewable energy. You will be automatically enrolled in Power Choice Standard, but you may choose Power Choice Green. *(Details on back.)*

Predictability - Your electricity supply price will not change before your February 2020 meter read. There are no hidden costs.

Your Relationship with National Grid

Your primary relationship for electricity will remain with National Grid.

- Your bill will continue to come from National Grid
- You will continue to send bill payments to National Grid
- You will continue to call National Grid if your power goes out

If you are on a budget plan or are eligible for a low-income rate or fuel assistance, you will continue to receive those benefits.

Southborough Community Power Choice

Your New Electricity Supply Price

10.880 ¢/kWh

This price will begin with your February 2018 meter read. It will first appear on your March 2018 National Grid electric bill. It will end with your February 2020 meter read. Compare to National Grid rates on the back. ►

Customer Support

1-833-272-9591

Or email:

southborough@masspowerchoice.com

Don't Want to Participate?

You don't have to. There is no penalty or fee to opt out of the program, and you may opt out at any time.

To opt out before the program begins, do one of the following no later than **January 22, 2018**:

- Sign & mail the enclosed reply card (must be postmarked no later than January 22, 2018), call Public Power at **1-800-830-2944**, or opt out online at www.masspowerchoice.com/southborough.

To opt out in the future, do one of the following at any time:

- Call Public Power at **1-800-830-2944** or opt out online at www.masspowerchoice.com/southborough.

Program Options & Pricing

1. If you do nothing, you will be automatically enrolled in POWER CHOICE STANDARD:	10.880* ¢/kWh for residential, commercial, and industrial accounts
Renewable energy content	Meets Massachusetts minimum renewable energy requirements.
Rate term	February 2018 meter read - February 2020 meter read.
Exit terms	Leave any time. No exit charge.
2. If you want 100% renewable energy, you may choose POWER CHOICE GREEN:	12.740* ¢/kWh for residential, commercial, and industrial accounts
*** To choose POWER CHOICE GREEN, call Public Power at 1-800-830-2944 ***	
Renewable energy content	100% renewable energy, including 20% from renewable energy projects in New England, in addition to minimum required by the state.
Rate term	February 2018 meter read - February 2020 meter read.
Exit terms	Leave any time. No exit charge.
3. If you choose to opt out, you will remain on NATIONAL GRID BASIC SERVICE:	12.673 ¢/kWh residential 11.946 ¢/kWh commercial 10.753 ¢/kWh industrial
Renewable energy content	Meets Massachusetts minimum renewable energy requirements.
Rate term	November 1, 2017 - April 30, 2018 for residential and commercial accounts. November 1, 2017 - January 31, 2018, for industrial accounts. National Grid's fixed Basic Service rates change every 6 months for residential and commercial accounts and every 3 months for industrial accounts.
Exit terms	Leave any time. No exit charge.

* The Power Choice Standard price and the Power Choice Green price both include a \$0.001/kWh administrative fee.

Frequently Asked Questions

Are savings guaranteed? No. The program price is guaranteed to be below National Grid only until the end of the current National Grid rate term. The National Grid rate will next change on May 1, 2018, for residential and commercial accounts and on February 1, 2018, for industrial accounts.

I have signed my own contract with an electricity supplier. Will I be automatically enrolled? If you have already established a contract with a different electricity supplier, you should not be automatically enrolled. *However, if you received this letter and you have an existing electricity supply contract, you should opt out of the program if you wish to remain in that existing contract.*

I have solar panels on my property. If I join, will I continue to receive net metering credits? Yes. Net metering will work the same way if you participate in the program. Your net metering credits from your solar panels will continue to appear on your National Grid bill and will continue to be calculated based on National Grid's Basic Service price, not on the program price.

If you have any additional questions, please do not hesitate to contact customer support at southborough@masspowerchoice.com or **1-833-272-9591**. Our Town consultants will be happy to help you.

Mark J. Purple
Town Administrator